



## Equine Neck System

Congratulations on your equine neck system purchase.

### **INSTRUCTIONS FOR USE** - Please read carefully

General Step by Step Guidelines:

1. Secure the horse in cross ties.
2. All neck sweats or liniments should be removed before applying the appliance.
3. Pre-warm the neck system by plugging in appliance on the high setting for a few minutes before placing on the patient.
4. Place the apparatus on the neck of the animal, secure in place with the Velcro straps and position the heating elements where desired.
5. Turn neck appliance on the high for first 10-15 minutes of therapy. Then turn the setting to low for the remainder of the therapy session.
6. Make sure all of the electrical cords are out of the reach of the animal during the entire therapy session.
7. When the therapy session is concluded, wipe the inside of the wrap with a mild disinfectant, dry and store in a clean place.

### **Important Safety Instructions**

- Never use the neck system along with any type of liniment, salve or ointment.
- Do not plug in and leave unattended. Check hide under device frequently.
- Do not immerse the neck cover in water unless the electrical pads and cord have been removed.
- Do not use pins or other metallic objects to hold bed cover in place.
- Never use pads without outer cover in place.
- Periodically examine the inner cover (white PVC). Return device for repair if inner covering shows any sign of deterioration.
- Do not fold or bend the heat element.
- Do not pull the neck by the cord or use the cord as a handle.

### **One Year Limited Warranty**

WARRANTY: The Company warrants this product, to the original purchaser or gift recipient, to be free from defects in workmanship and materials under normal use and service, for a period of one year from the date of purchase.

LIMITATIONS: ALL WARRANTIES IMPLIED BY STATE OR PROVINCIAL LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTIES SET FORTH ABOVE. Some jurisdictions do not allow limitation on

how long an implied warranty lasts, so the above limitation may not apply to you. IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, LOSS OF PROFIT OR MEDICAL EXPENSES CAUSED BY ANY DEFECT, FAILURE, MISUSE, OR MALFUNCTION OF THE PRODUCT.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. The Company will not be responsible for damages or losses, direct or indirect, caused by misuse, abuse, accident, negligence, conditions of transportation or storage, or failure to follow instruction. The Company will not be responsible for any statements that are made or published, written or oral, that are inconsistent with this written warranty, or which are misleading or inconsistent with the facts as published in the literature or specifications furnished by the Company. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Warranty Claim Procedure: Any product that proves defective within the warranty period will, transportation charges pre-paid, be repaired or replaced at the option of the Company, free of charge. Simply include your purchase receipt and deliver to:

Thermotex Therapy Systems Ltd.  
#15 – 6115 – 4 Street, S.E.  
Calgary, Alberta T2H 0H9  
1-800- 975-0253  
[www.thermotex.com](http://www.thermotex.com)

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## Assembly Instructions



- \* There are 2 pads in the neck system
- \* Each pad has two possible positions
- \* The “hard side” of the pad should be placed inside the neck cover so that the inward side is touching the animal when the neck is in place.
- \* Each pad plugs into the harness which runs up through the bottom end of the system

